



JSS Mahavidyapeetha, Mysore - 04

JSS INSTITUTE OF EDUCATION

(Recognized by the NCTE and Affiliated to University of Mysore, Mysore)

Sakleshpur - 573134, PB No 26, Hassan Dist.

Email: jssioebedskp@gmail.com website: <https://jssioebedskp.org.in> Phone No: 97405 91647

Date: 28/02/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

Grievances Redressal Cell (GRC) deals with all types of grievances, complaints and malpractices including those received from students, faculty and other stakeholders. The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Principal or address his/her grievances to the Students' Grievance Cell. It seeks to provide an organizational framework to resolve grievance of students. It establishes structured interactions with students and staff to elicit information, academic and administrative process on their expectations.

It is for your kind notice, that the below mentioned staff and students have been appointed as a chairman, coordinator and members of *Grievance Redressal Cell (GRC)* for the academic year 2021-22.

Members:

Sl. No	Name	Designation	Position
1	Dr. Suresh N S	Principal	Chairman
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator
3	Sri. Umesha C B	Assistant Professor	Member
4	Sri. Kalegowda	Physical Education Director	Member
5	Sri. Thammaiah H B	Computer Instructor	Member
6	Shiva Shankar	Student Nominee	Member
7	Vijay	Student Nominee	Member
8	Sandhya P	Student Nominee	Member
9	Ranjitha D'Souza	Student Nominee	Member
10	Prathima I R	Student Nominee	Member
11	Uzma Saniya	Student Nominee	Member


PRINCIPAL

J.S.S. Institute of Education
P.B. 26, SAKALESHPUR-573 134
Hassan Dist



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Date: 06/02/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

Grievances Redressal Cell (GRC) deals with all types of grievances, complaints and malpractices including those received from students, faculty and other stakeholders. The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Principal or address his/her grievances to the Students' Grievance Cell. It seeks to provide an organizational framework to resolve grievance of students. It establishes structured interactions with Students and staff to elicit information, academic and administrative process on their expectations.

It is for your kind notice, that the below mentioned staff and students have been appointed as a chairman, coordinator and members of *Grievance Redressal Cell (GRC)* for the academic year 2022-23.

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
4	Sri Kalegowda	Physical Education Director	Faculty Member	
5	Sri. Manjunath M S	Clerk Cum Typist	Faculty Member	
6	Aishwarya Benoora	Student Nominee	Member	
7	Ayyanna	Student Nominee	Member	
8	Bheemanna Kori	Student Nominee	Member	
9	Dekshasakphal D R	Student Nominee	Member	

Coordinator

Principal

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Date: 30/01/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

Grievances Redressal Cell (GRC) deals with all types of grievances, complaints and malpractices including those received from students, faculty and other stakeholders. The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Principal or address his/her grievances to the Students' Grievance Cell. It seeks to provide an organizational framework to resolve grievance of students. It establishes structured interactions with students and staff to elicit information, academic and administrative process on their expectations.

It is for your kind notice, that the below mentioned staff and students have been appointed as a chairman, coordinator and members of *Grievance Redressal Cell (GRC)* for the academic year 2023-24.

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
4	Smt. Roopa P	Librarian	Member	
5	Ramesh	Student Nominee	Member	
6	Shivakumar	Student Nominee	Member	
7	Sanjay Kumar K H	Student Nominee	Member	
8	Aishwarya D	Student Nominee	Member	
9	Divyashree S	Student Nominee	Member	

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Date: 28/02/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

CIRCULAR - 1

All the members of GRIEVANCE REDRESSAL CELL are informed to attend the meeting on Monday 28th February 2022 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue : Board Room

Time : 4.15 pm

Agenda :

- To discuss about the responsibilities and functions of the cell
- Other issues (by the consent of the principal and members)

Cell Members:

Sl.No	Name	Designation	Position	Signature
1	Dr. Suresh N S	Principal	Chairman	
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator	
3	Sri. Umesha C B	Assistant Professor	Member	
4	Sri. Kalegowda	Physical Education Director	Member	
5	Sri. Thammaiah H B	Computer Instructor	Member	
6	Shiva Shankar	Student Nominee	Member	
7	Vijay	Student Nominee	Member	
8	Sandhya P	Student Nominee	Member	
9	Ranjitha D'Souza	Student Nominee	Member	
10	Prathima I R	Student Nominee	Member	
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Date: 03/02/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

CIRCULAR - 1

All the members of Grievance Redressal Cell are informed to attend the meeting on Monday 06th February 2023 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue : Board Room

Time : 3.15 pm

Agenda

- To discuss about the responsibilities and functions of the cell.
- Other issues (by the consent of the principal and members).

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
4	Sri. Kalegowda	Physical Education Director	Faculty Member	
5	Sri. Manjunatha M S	Clerk cum Typist	Faculty Member	
6	Aishwarya Benoora	Student Nominee	Member	
7	Ayyanna	Student Nominee	Member	
8	Bheemanna Kori	Student Nominee	Member	
9	Dekshasakphal D R	Student Nominee	Member	

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Date: 27/01/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

CIRCULAR - 1

All the members of Grievance Redressal Cell are informed to attend the meeting on Tuesday 30th January 2024 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue : Board Room

Time : 4.15 pm

Agenda

- To discuss about the responsibilities and functions of the cell.
- Other issues (by the consent of the principal and members)

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
4	Smt. Roopa P	Librarian	Member	
5	Ramesh	Student Nominee	Member	
6	Shivakumar	Student Nominee	Member	
7	Sanjay Kumar K H	Student Nominee	Member	
8	Aishwarya D	Student Nominee	Member	
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Date: 10/05/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

CIRCULAR - 2

All the members of Grievance Redressal Cell (GRC) are informed to attend the meeting on Thursday 12/05/2022 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue and Time : Board Room at 4.15 pm

Agenda :

- Materials required for the washrooms.
- Allotment of more periods to library for reference.
- Other issues (by the consent of the principal and members).

Complaint Raised :

- Materials required for the washrooms.
- Allotment of more periods to library for reference.

Cell Members:

Sl.No	Name	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator	
3	Sri. Umesha C B	Assistant Professor	Member	
4	Sri. Kalegowda	Physical Education Director	Member	
5	Sri. Thammaiah H B	Computer Instructor	Member	
6	Shiva Shankar	Student Nominee	Member	
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8	Sandhya P	Student Nominee	Member	
9	Ranjitha D'Souza	Student Nominee	Member	
10	Prathima I R	Student Nominee	Member	
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Date: 18/05/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

CIRCULAR - 2

All the members of Grievance Redressal Cell (GRC) are informed to attend the meeting on Friday 19/05/2023 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue and Time : Board Room at 3.15 pm

Agenda :

- Regarding blockages of washroom pipes.
- Maintenance of cleanliness and hygiene in washrooms.
- Other issues (by the consent of the principal and members).

Complaint Raised :

- Regarding blockages of washroom pipes.
- Maintenance of cleanliness and hygiene in washrooms.

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
4	Sri. Kalegowda	Physical Education Director	Faculty Member	
5	Sri. Manjunatha M S	Clerk cum Typist	Faculty Member	
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Date: 18/03/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

CIRCULAR - 2

All the members of Grievance Redressal Cell (GRC) are informed to attend the meeting on Wednesday 20/03/2024 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue and Time : Board Room at 4.15 pm

Agenda :

- To discuss about conduct spoken English classes to enhance the communication skills.
- To provide additional periods for Indoor games and outdoor games.
- Other issues (by the consent of the principal and members).

Complaint Raised :

- To discuss about conduct spoken English classes to enhance the communication skills.
- To provide additional periods for Indoor and outdoor games.

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
4	Smt. Roopa P	Librarian	Member	
5	Ramesh	Student Nominee	Member	
6	Shivakumar	Student Nominee	Member	
7	Sanjay Kumar K H	Student Nominee	Member	
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Date: 07/09/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

CIRCULAR - 3

All the members of Grievance Redressal Cell (GRC) are informed to attend the meeting on Friday 09/09/2022 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue and Time : Board Room at 4.15 pm

Agenda :

- To discuss about extension of time in library for reference.
- To discuss about cleanliness of class rooms.
- To discuss about the repair of desks.
- Other issues (by the consent of the principal and members).

Complaint Raised :

- To discuss about extension of time in library for reference.
- To discuss about cleanliness of class rooms.
- To discuss about the repair of desks.

Cell Members:

Sl.No	Name	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator	
3	Sri. Umesha C B	Assistant Professor	Member	
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8	Sandhya P	Student Nominee	Member	
9	Ranjitha D'Souza	Student Nominee	Member	
10	Prathima I R	Student Nominee	Member	
11	Uzma Saniya	Student Nominee	Member	

Coordinator

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Date: 14/09/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

CIRCULAR - 3

All the members of Grievance Redressal Cell (GRC) are informed to attend the meeting on Friday 16/09/2023 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue and Time : Board Room at 3.15 pm

Agenda :

- To discuss about drinking water facility.
- To discuss about issuing of more books in library during exam time.
- Other issues (by the consent of the principal and members).

Complaint Raised :

- To discuss about drinking water facility.
- To discuss about issuing of more books in library during exam time.

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
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Coordinator

Principal

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Date: 17/08/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

CIRCULAR - 3

All the members of Grievance Redressal Cell (GRC) are informed to attend the meeting on Tuesday 20/08/2024 and requesting to give your valuable suggestions to redress the complaints raised by the students.

Venue and Time : Board Room at 4.15 pm

Agenda :

- To discuss about the replacement old burned bulbs in to new LED bulbs.
- To discuss about to facilitate more campus recruitments.
- Other issues (by the consent of the principal and members).

Complaint Raised :

- To discuss about the replacement old burned bulbs in to new LED bulbs.
- To discuss about to facilitate more campus recruitment.

Cell Members:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
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7	Sanjay Kumar K H	Student Nominee	Member	
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GRIEVANCE REDRESSAL CELL (GRC)

ANNUAL REPORT 2021-22

As suggested by the University Grant Commission, New Delhi the college has established a Grievance and Redressal cell to provide a mechanism of student's grievances. Any student with genuine grievance may approach the cell either in person or a written application form of the grievance may be dropped in to the suggestion box.

Registered Grievances:

The following grievances were registered and get redressed within 2 to 3 days if the grievances are minor. Time period may extended to 10 to 15 days if the grievances are complex in its nature which will be redressed with the help of management.

- Materials required for the washrooms.
- Allotment of more periods to library for reference.
- To discuss about extension of time in library for reference.
- To discuss about cleanliness of class rooms.
- To discuss about repair of desks.

Redressal:

The Grievance and Redressal cell meeting held within a week of complaint. The principal will be the chairman of this grievance cell who preside over the meeting. The grievances were discussed in the meeting with coordinator; other cell members and the raised complaint were brought into the notice of the respective persons to discharge their duties in proper manner. The meeting was resolved to get the grievances redressed in two or three days which may extend to ten to fifteen days, if the grievances are need support from the management. No major grievances were registered during this year. The cell members are working enthusiastically and sincerely in solving all kinds of grievances faced by the students. The cell members are committed and studious in such way that every students should complete their education without facing any kind of problems in our college.


Coordinator


Principal

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ANNUAL REPORT 2022-23

As suggested by the University Grant Commission, New Delhi the college has established a Grievance and Redressal cell to provide a mechanism of student's grievances. Any student with genuine grievance may approach the cell either in person or a written application form of the grievance may be dropped in to the suggestion box.

Registered Grievances:

The following grievances were registered and get redressed within 2 to 3 days if the grievances are minor. Time period may extended to 10 to 15 days if the grievances are complex in its nature which will be redressed with the help of management.

- About hygiene and cleanliness of washrooms.
- To provide sufficient dust bin.
- To clear the blockages of washroom pipes.
- To provide adequate drinking water facility for the students.
- To issue additional books in the library during the exam time.

Redressal:

The Grievance and Redressal cell meeting held within a week of compliant. The principal will be the chairman of this grievance cell who preside over the meeting. The grievances were discussed in the meeting with coordinator, other cell members and the raised complaint were brought into the notice of the respective persons to discharge their duties in proper manner. The meeting was resolved to get the grievances redressed in two or three days which may extend to ten to fifteen days, if the grievances are need support from the management. No major grievances were registered during this year. The cell members are working enthusiastically and sincerely in solving all kinds of grievances faced by the students. The cell members are committed and studious in such way that every students should complete their education without facing any kind of problems in our college.

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GRIEVANCE REDRESSAL CELL (GRC)

ANNUAL REPORT 2023-24

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Registered Grievances:

The following grievances were registered and get redressed within 2 to 3 days if the grievances are minor. Time period may extended to 10 to 15 days if the grievances are complex in its nature which will be redressed with the help of management.

- To conduct spoken English classes to enhance the communication skills.
- To provide additional periods for Indoor games and outdoor games.
- To discuss about the replacement old burned bulbs in to new LED bulbs.
- To discuss about to facilitate more campus recruitment.

Redressal:

The Grievance and Redressal cell meeting held within a week of complaint. The principal will be the chairman of this grievance cell who preside over the meeting. The grievances were discussed in the meeting with coordinator, other cell members and the raised complaint were brought into the notice of the respective persons to discharge their duties in proper manner. The meeting was resolved to get the grievances redressed in two or three days which may extend to ten to fifteen days, if the grievances are need support from the management. No major grievances were registered during this year. The cell members are working enthusiastically and sincerely in solving all kinds of grievances faced by the students. The cell members are committed and studious in such way that every students should complete their education without facing any kind of problems in our college.



Coordinator



Principal

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GRIEVANCE REDRESSAL CELL (GRC) 2021-22

Institutional guidelines for students:

The Grievance Redressal Cell of JSS Institute of Education is constituted for the Redressal of the problems reported by the Student-teachers of the college by following objectives and tries to build the grievance free environment and to develop a responsive and positive attitude among the students to maintain harmonious environment in the campus.

The Grievance Redressal Cell (GRC) aims to look in to the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non - academic matter within the campus through the oral/written application form provided to them can drop them in suggestion box.

“The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance cell is also empowered to look into matters of harassment. In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion / complaint box of the Grievance Cell. Students are requested to note that making a complaint is serious and therefore they are to use this power in a responsible manner. At the same time, the college assures students that once a complaint is made, it will be treated with sensitivity and confidentiality.

Objectives of Grievance Redressal Committee:

To provide opportunities for redress of certain grievances of students already enrolled at JSS Institute of Education, Sakleshpur as well as those seeking admission to our institution.

Definition: In these regulations, unless the context otherwise requires:

- (i) “Act” means the University Grants Commission Act, 1956 (3 of 1956).
- (ii) “Aggrieved student” means a student, who has any complaint in the matters relating to or connected with the grievances defined under these regulations.
- (iii) “College” means any institution, so defined in clause (b) of sub-section (1) of section 12A of the Act.

- (iv) "Collegiate Student Grievance Redressal Committee" (CSGRC) means a committee constituted under these regulations, at the level of an institution, being a college.
- (v) "Grievance" means, and includes, complaint(s) made by an aggrieved student in respect of the following, namely:
- i. admission contrary to merit determined in accordance with the declared admission policy of the institution;
 - ii. irregularity in the process under the declared admission policy of the institution;
 - iii. refusal to admit in accordance with the declared admission policy of the institution;
 - iv. non-publication of prospectus by the institution in accordance with the provisions of these regulations;
 - v. publication by the institution of any information in the prospectus which is false or misleading and not based on facts;
 - vi. with holding of or refusal to return any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
 - vii. demand of money in excess of that specified to be charged in the declared admission policy of the institution;
 - viii. violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
 - ix. non-payment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions if any prescribed by the Commission;
 - x. delay by the institution in the conduct of examinations or declaration of results beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
 - xi. failure by the institution to provide student amenities as set out in the prospectus or is required to be extended by the institution under any provisions of law for the time being in force;
 - xii. non-transparent or un fair practices adopted by the institution for the evaluation of students;

- xiii. delay in or denial of the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus or as may be notified by the Commission;
 - xiv. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
 - xv. denial of quality education as promised at the time of admission or required to be provided; and harassment or victimization of a student other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.
- (vi) "Student" means a person enrolled, or seeking admission to be enrolled in any institution to which these regulations apply;
 - (vii) "University" means a University so defined in clause (f) of section 2 of the Act, where the context may be, an institution deemed to be University declared as such under Section 3 thereof.
 - (viii) "University Student Grievance Redressal Committee" (USGRC) means a committee constituted under these regulations at the level of the university, for dealing with grievances arising out of decisions of the DSGRC, ISGRC or CSGRC.

Collegiate Student Grievance Redressal Committee (CSGRC)

- (i) A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition, namely:
 - a. Principal of the college - Chairperson;
 - b. Three senior members of the teaching faculty to be nominated by the Principal - Members;
 - c. A representative from among students of the college to be nominated by the Principal based on academic merit/excellence in sports/performance in Co-curricular activities - Special Invitee.
- (ii) The term of the members and the special invitee shall be two years.
- (iii) The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.

- (iv) In considering the grievances before it the CSGRC shall follow principles of natural justice.
- (v) The CSGRC shall send its report with recommendations, if any, to the Vice-Chancellor of the affiliating University and a copy thereof to the aggrieved student, with in a period of 15 days from the date of receipt of the complaint.

PROCEDURE FOR REDRESSAL OF GRIEVANCES BY STUDENT GRIEVANCE REDRESSAL COMMITTEES:

- i. Our institution shall, within a period of three months from the date of issue of this notification, have an application forms where any aggrieved student may submit an application seeking redressal of grievance.
- ii. On receipt of a complaint, the institution shall refer the complaint to the appropriate Grievance Redressal Committee, along with its comments within 15 days of receipt of complaint.
- iii. The Student Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.

GRIEVANCE REDRESSAL COMMITTEE – 2021-22		
Chairman	Dr. Suresh N S, Principal	96866 77293
Coordinator	Sri. Nanjunda Swamy K S, Assistant Professor	98804 18913
Faculty Member	Sri. Umesha C B, Assistant Professor	99008 49247
Faculty Member	Sri. Kalegowda, Physical Education Director	93805 34248
Faculty Member	Sri. Thammaiah H B, Computer Instructor	97431 74865
Student Nominee	Shiva Shankar	88843 68990
Student Nominee	Vijay	91080 67900
Student Nominee	Sandhya P	96633 18201
Student Nominee	Ranjitha D'Souza	81977 12134
Student Nominee	Prathima I R	96116 30317
Student Nominee	Uzma Saniya	82960 88744



[Signature]
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GRIEVANCE REDRESSAL CELL (GRC) 2022-23

Institutional guidelines for students:

The Grievance Redressal Cell of JSS Institute of Education is constituted for the Redressal of the problems reported by the Student-teachers of the college by following objectives and tries to build the grievance free environment and to develop a responsive and positive attitude among the students to maintain harmonious environment in the campus.

The Grievance Redressal Cell (GRC) aims to look in to the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non - academic matter within the campus through the oral/written application form provided to them can drop them in suggestion box.

“The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance cell is also empowered to look into matters of harassment. In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion / complaint box of the Grievance Cell. Students are requested to note that making a complaint is serious and therefore they are to use this power in a responsible manner. At the same time, the college assures students that once a complaint is made, it will be treated with sensitivity and confidentiality.

Objectives of Grievance Redressal Committee:

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- (i) “Act” means the University Grants Commission Act, 1956 (3 of 1956).
- (ii) “Aggrieved student” means a student, who has any complaint in the matters relating to or connected with the grievances defined under these regulations.
- (iii) “College” means any institution, so defined in clause (b) of sub-section (1) of section 12A of the Act.

(iv) "Collegiate Student Grievance Redressal Committee" (CSGRC) means a committee constituted under these regulations, at the level of an institution, being a college.

(v) "Grievance" means, and includes, complaint(s) made by an aggrieved student in respect of the following, namely:

- i. admission contrary to merit determined in accordance with the declared admission policy of the institution;
- ii. irregularity in the process under the declared admission policy of the institution;
- iii. refusal to admit in accordance with the declared admission policy of the institution;
- iv. non-publication of prospectus by the institution in accordance with the provisions of these regulations;
- v. publication by the institution of any information in the prospectus which is false or misleading and not based on facts;
- vi. with holding of or refusal to return any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
- vii. demand of money in excess of that specified to be charged in the declared admission policy of the institution;
- viii. violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
- ix. non-payment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions if any prescribed by the Commission;
- x. delay by the institution in the conduct of examinations or declaration of results beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
- xi. failure by the institution to provide student amenities as set out in the prospectus or is required to be extended by the institution under any provisions of law for the time being in force;
- xii. non-transparent or un fair practices adopted by the institution for the evaluation of students;

- xiii. delay in or denial of the refund of fees due to a student who with draws admission with in the time mentioned in the prospectus or as may be notified by the Commission;
 - xiv. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
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- (i) A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition, namely:
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- (v) The CSGRC shall send its report with recommendations, if any, to the Vice-Chancellor of the affiliating University and a copy thereof to the aggrieved student, with in a period of 15 days from the date of receipt of the complaint.

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Chairman	Dr.Nanjundappa S, Principal	97405 91647
Coordinator	Dr. C.B Vikram, Assistant Professor	99860 16866
Faculty Member	Sri. Manjunatha R, Assistant Professor	98804 18913
Faculty Member	Sri Kalegowda, Physical Education Director	93805 34248
Faculty Member	Sri. Manjunath M S, Clerk Cum Typist	91411 11938
Student Nominee	Aishwarya Benoora	70228 76264
Student Nominee	Ayyanna	96322 85221
Student Nominee	Bheemanna Kori	63617 11768
Student Nominee	Deksha Sakphal D R	76194 56468




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GRIEVANCE REDRESSAL CELL (GRC) 2023-24

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“The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance cell is also empowered to look into matters of harassment. In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion / complaint box of the Grievance Cell. Students are requested to note that making a complaint is serious and therefore they are to use this power in a responsible manner. At the same time, the college assures students that once a complaint is made, it will be treated with sensitivity and confidentiality.

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GRIEVANCE REDRESSAL COMMITTEE – 2023-24		
Chairman	Dr. Nanjundappa S, Principal	97405 91647
Coordinator	Dr. C.B Vikram, Assistant Professor	99860 16866
Faculty Member	Sri. Manjunataha R, Assistant Professor	94484 64413
Faculty Member	Smt. Roopa P, Librarian	96636 61500
Student Nominee	Ramesh	80888 47490
Student Nominee	Shivakumar	73383 55763
Student Nominee	Sanjay Kumar K H	89715 58890
Student Nominee	Aishwarya D	8660316803
Student Nominee	Divyashree S	88619 13124




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Date: 28/02/2022

GRIEVANCE REDRESSAL CELL (GRC)

MINUTES OF THE MEETING - 1

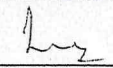




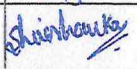

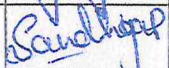
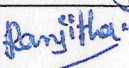
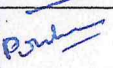
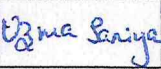
Time : 4.15pm
Venue : Board Room


The grievance redressal cell meeting for the academic year 2021-22 was held on 28th February 2022 at 4.15 pm. The principal preside over the meeting.

The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL.No	Proceedings	Resolutions	Responsibilities
1	To receive written complaints from the students regarding their issues.	Under the observation of the principal and cell members the registered complaints has to be resolved within fifteen days.	The following members assigned to receive the complaints. 1. Sandhya P 2. Shiva Shankar
2	In case of emergency students can file the complaints orally. Otherwise students can lodge their complaints by writings through application form.	The complaints should get redressed within fifteen days.	For all Committee Members.

Members presented in the Meeting - 01:

Sl.No	Name	Designation	Position	Signature
1	Dr. Suresh N S	Principal	Chairman	
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator	
3	Sri. Umesha C B	Assistant Professor	Member	
4	Sri. Kalegowda	Physical Education Director	Member	
5	Sri. Thammaiah H B	Computer Instructor	Member	
6	Shiva Shankar	Student Nominee	Member	
7	Vijay	Student Nominee	Member	
8	Sandhya P	Student Nominee	Member	
9	Ranjitha D'Souza	Student Nominee	Member	
10	Prathima I R	Student Nominee	Member	
11	Uzma Saniya	Student Nominee	Member	


Coordinator


Principal

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Date: 06/02/2023

GRIEVANCE REDRESSAL CELL (GRC)

MINUTES OF THE MEETING - 1


Time : 3.15 pm
Venue : Board Room

The grievance redressal cell meeting for the academic year 2022-23 was held on 06th February 2023 at 3.15 pm. The principal preside over the meeting.

The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL.No	Proceedings	Resolutions	Responsibilities
1	To receive written complaints from the students regarding their issues.	Under the observation of the principal and cell members the registered complaints has to be resolved within fifteen days.	The following members assigned to receive the complaints. 1. Aishwarya Benoora 2. Bheemanna Kori
2	In case of emergency students can file the complaints orally. Otherwise students can lodge their complaints by writings through application form.	The complaints should get redressed within fifteen days.	For all Committee Members.

Members presented in the Meeting - 01:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
4	Sri. Kalegowda	Physical Education Director	Faculty Member	
5	Sri. Manjunatha M S	Clerk cum Typist	Faculty Member	
6	Aishwarya Benoora	Student Nominee	Member	
7	Ayyanna	Student Nominee	Member	
8	Bheemanna Kori	Student Nominee	Member	
9	Dekshasakphal D R	Student Nominee	Member	


Coordinator


Principal

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Date: 30/01/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

MINUTES OF THE MEETING - 1

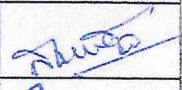


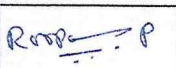
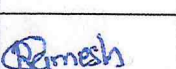
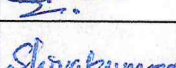
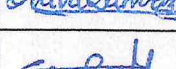

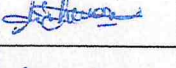
Time : 4.15 pm
Venue : Board Room

The grievance redressal cell meeting for the academic year 2023-24 was held on 30th January 2024 at 4.15 pm. The principal preside over the meeting.


The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students

SL. No	Proceedings	Resolutions	Responsibilities
1	To receive written complaints from the students regarding their issues.	Under the observation of the principal and cell members the registered complaints has to be resolved within fifteen days.	The following members assigned to receive the complaints. 1. Sanjay Kumar K H 2. Aishwarya D
2	In case of emergency students can file the complaints orally. Otherwise students can lodge their complaints by writings through application form.	The complaints should get redressed within fifteen days.	For all Committee Members.

Members presented in the Meeting - 01:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
4	Smt. Roopa P	Librarian	Member	
5	Ramesh	Student Nominee	Member	
6	Shivakumar	Student Nominee	Member	
7	Sanjay Kumar K H	Student Nominee	Member	
8	Aishwarya D	Student Nominee	Member	
9	Divyashree S	Student Nominee	Member	


Coordinator


Principal
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J.S.S. Institute of Education
P.B. 26, SAKALESHPUR-573 134
Hassan Dist



JSS Mahavidyapeetha, Mysore - 04

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Sakleshpur – 573 134, PB No 26, Hassan Dist.

Email: jssioebedskp@gmail.com website: <https://jssioebedskp.org.in> Phone No: 97405 91647

Date: 12/05/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

MINUTES OF THE MEETING - 2



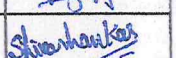
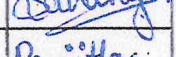
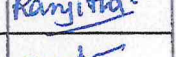
Time : 4.15 pm
Venue : Board Room

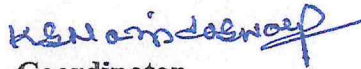
The grievance redressal cell meeting for the academic year 2021-22 was held on Thursday 12/05/2022 at 4.15 pm. The principal preside over the meeting.

The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL.No	Redressal	Resolutions	Responsibilities
1	Accessory Materials required for the washrooms.	<ul style="list-style-type: none">The members of the meeting informed the office staff to purchase accessory materials like of phenol, acids and air fresheners required for washrooms.The concerned scavengers informed to clean the washrooms twice a day.	The following members assigned to receive the complaints. 1. Sandhya P 2. Shiva Shankar
2	Allotment of more periods to library for reference.	The grievances brought into the notice of principal and informed the librarian and in charge staff to allot extra periods to library for reference.	For all Cell Members.

Members presented in the Meeting - 02:

Sl.No	Name	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator	
3	Sri. Umesha C B	Assistant Professor	Member	
4	Sri. Kalegowda	Physical Education Director	Member	
5	Sri. Thammaiah H B	Computer Instructor	Member	
6	Shiva Shankar	Student Nominee	Member	
7	Vijay	Student Nominee	Member	
8	Sandhya P	Student Nominee	Member	
9	Ranjitha D'Souza	Student Nominee	Member	
10	Prathima I R	Student Nominee	Member	
11	Uzma Saniya	Student Nominee	Member	


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Date: 19/05/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

MINUTES OF THE MEETING - 2

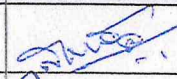




Time : 3.15 pm
Venue : Board Room

The grievance redressal cell meeting for the academic year 2022-23 was held on 19/05/2023 at 3.15 pm. The principal preside over the meeting.


The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL.No	Redressal	Resolutions	Responsibilities
1	Blockages of washroom pipes.	The meeting decided to create awareness about the personal hygiene among the students and usage of dustbins to avoid blockages of washroom pipes.	The following members assigned to receive the complaints. 1. Aishwarya Benoora 2. Dekshasakphal D R
2	Cleanliness of washrooms.	The grievances brought into the notice of Principal and informed to the scavengers to clean washrooms twice a day.	For all Cell Members.

Members presented in the Meeting - 02:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
4	Sri. Kalegowda	Physical Education Director	Faculty Member	
5	Sri. Manjunatha M S	Clerk cum Typist	Faculty Member	
6	Aishwarya Benoora	Student Nominee	Member	
7	Ayyanna	Student Nominee	Member	
8	Bheemanna Kori	Student Nominee	Member	
9	Dekshasakphal D R	Student Nominee	Member	


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Date: 20/03/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

MINUTES OF THE MEETING - 2







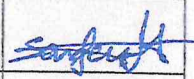

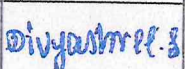
Time : 4.15pm
Venue : Board Room

The grievance redressal cell meeting for the academic year 2023-24 was held on 20/03/2024 at 4.15 pm. The principal preside over the meeting.


The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL.No	Redressal	Resolutions	Responsibilities
1	To discuss about conduct spoken English classes to enhance the communication skills.	In the Presence of the principal and the cell members, the meeting is resolved to conduct Spoken English classes shortly.	The following members assigned to receive the complaints. 1. Sanjay Kumar K H 2. Aishwarya D
2	To provide additional periods for Indoor and outdoor games.	The grievances brought into the notice of Principal and informed the physical education director and staff in charge of time table to provide additional periods for Indoor and outdoor games.	For all Cell Members.

Members presented in the Meeting - 02:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
4	Smt. Roopa P	Librarian	Member	
5	Ramesh	Student Nominee	Member	
6	Shivakumar	Student Nominee	Member	
7	Sanjay Kumar K H	Student Nominee	Member	
8	Aishwarya D	Student Nominee	Member	
9	Divyashree S	Student Nominee	Member	


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Date: 25/05/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

ACTION TAKEN REPORT FOR MEETING - 02

Complaint raised	Filed by	Grievances	Action taken	Date of action taken	Outcomes	Time period for redressal
01	1. Chandana B M 2. Namitha I R 3. Sharath G M 4. Yogesha I Year B.Ed Students	Accessory Materials required for the washrooms.	Intimated the office staff to purchase accessory materials required for washrooms.	17/05/2022	The Grievances is redressed	05 days
02	1. Mallappa 2. Viresh 3. Deepthi D 4. Latha K D I Year B.Ed Students	Allotment of more periods to library for reference.	Informed the librarian and in charge staff to allot extra periods to library for reference.	20/05/2022	The Grievances is redressed	07 days


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Date: 30/05/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

ACTION TAKEN REPORT FOR MEETING - 02

Complaint raised	Filed by	Grievances	Action taken	Date of action taken	Outcomes	Time period for redressal
01	1. Swathi S 2. Shabrin Banu 3. Kavana T.M 4. Divyashree S.A I Year B.Ed Students	Blockages in the washroom pipe.	<ul style="list-style-type: none">• Intimated to the scavenger to take the necessary action.• Students were educated to use dustbins to dispose sanitary pads.	21/05/2023	The Grievances is redressed.	03 days
02	1. Meghana U 2. Pooja B.M 3. Manasa H.C I Year B.Ed Students	Maintenance of Cleanliness and hygiene in washrooms.	The concerned scavengers are informed to clean the washrooms twice a day.	27/05/2023	The Grievances is redressed.	08 days


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Date: 04/04/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

ACTION TAKEN REPORT FOR MEETING - 02

Complaint raised	Filed by	Grievances	Action taken	Date of action taken	Outcomes	Time period for redressal
01	1. Fiza Aara 2. Jyothi D S 3. Kavya R D 4. Doddabasappa 5. Shivappa I Year B.Ed Students	Additional periods for Indoor and outdoor games.	The Principal and cell members informed the physical education director and staff in charge of time table to provide additional periods for Indoor and outdoor games.	27/03/24	The Grievances is redressed	07 days
02	1. Nagaraja 2. Sharanappa 3. Subrahmanya N 4. Tejaswini K J 5. Umme Habiba I Year B.Ed Students	Conduct spoken English classes to enhance the communication skills.	The principal and the cell members, resolved to conduct spoken English classes shortly. The responsibility was given to Sri. H B Thammaiah to conduct Spoken English class.	02/04/24	The Grievances is redressed	12 days

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Date: 09/09/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

MINUTES OF THE MEETING - 3




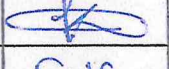
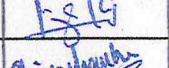
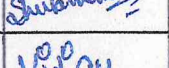
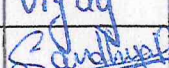
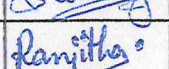
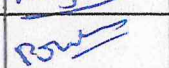
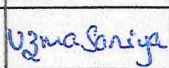
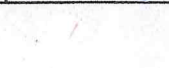
Time : 4.15 pm
Venue : Board Room

The grievance redressal cell meeting for the academic year 2021-22 was held on 09/09/2022 at 4.15 pm. The principal preside over the meeting.

The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

Sl.No	Redressal	Resolutions	Responsibilities
1	Extension of time in library for reference.	Principal and cell members informed the librarian to extend the library timings from 9.30 am to 5.30 pm.	The following members assigned to receive the Complaints. 1. Sandhya P 2. Shiva Shankar
2	Cleanliness of classrooms.	Attendees are informed to clean the class rooms every day. Class representative is given instruction to avoid dirt and maintain the cleanliness of the class rooms by all the students should be monitored.	For all Cell Members.
3	Repair of desks.	Cell Informed the carpenters to repair the desks.	Responsibility given to Office staff and Technician.

Members presented in the Meeting - 03:

Sl.No	Name	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Sri. Nanjunda Swamy K S	Assistant Professor	Co-ordinator	
3	Sri. Umesha C B	Assistant Professor	Member	
4	Sri. Kalegowda	Physical Education Director	Member	
5	Sri. Thammaiah H B	Computer Instructor	Member	
6	Shiva Shankar	Student Nominee	Member	
7	Vijay	Student Nominee	Member	
8	Sandhya P	Student Nominee	Member	
9	Ranjitha D'Souza	Student Nominee	Member	
10	Prathima I R	Student Nominee	Member	
11	Uzma Saniya	Student Nominee	Member	


Coordinator


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Date: 16/09/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

MINUTES OF THE MEETING - 3

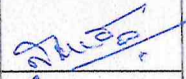


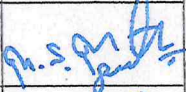
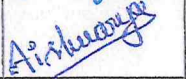



Time : 3.15pm
Venue : Board Room

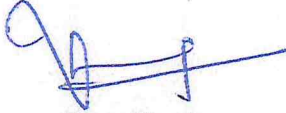
The grievance redressal cell meeting for the academic year 2022-23 was held on 16/09/2023 at 3.15 pm the principal preside over the meeting.


The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL. No	Redressal	Resolutions	Responsibilities
1	Drinking water facility.	Under the observation of the Principal and cell members complaints were redressed. To provide drinking water facility unit in each floor.	The following members assigned to receive the complaints. 1. Ayyanna 2. Bheemanna Kori
2	To provide more books in library during examination time.	The principal informed the librarian to provide additional books to the students during the examination time.	For all Cell Members.

Members presented in the Meeting - 03:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Coordinator	
3	Sri. Manjunatha R	Assistant Professor	Faculty Member	
4	Sri. Manjunatha M S	Clerk cum Typist	Faculty Member	
5	Aishwarya Benoora	Student Nominee	Member	
6	Ayyanna	Student Nominee	Member	
7	Bheemanna Kori	Student Nominee	Member	
8	Dekshasakphal D R	Student Nominee	Member	


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Date: 20/08/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

MINUTES OF THE MEETING - 3

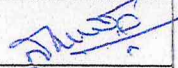



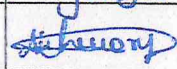
Time : 4.15 pm
Venue : Board Room

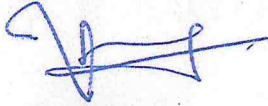
The grievance redressal cell meeting for the academic year 2023-24 was held on 20/08/2024 at 4.15 pm. The principal preside over the meeting.

The following agendas were discussed during the meeting and it was resolved to implement in the interest of the students.

SL. No	Redressal	Resolutions	Responsibilities
1	Replacement old burned bulbs in to new LED bulbs.	Under the observation of the Principal and cell members complaints were redressed. The old burned bulbs were replaced by new LED bulbs. Technician Sri. Mahesha S instructed to replace the old burned bulbs and were replaced by new LED bulbs in the classrooms.	The following members assigned to receive the complaints. 1. Sanjay Kumar K H 2. Aishwarya D
2	Facilitate more campus recruitment.	Placement in charge Dr. Dinesh M K has been informed to organize more campus recruitment.	Informed to organize more campus recruitment to the Placement Officer to charge Dr. Dinesh M K.

Members presented in the Meeting - 03:

Sl.No	Names	Designation	Position	Signature
1	Dr. Nanjundappa S	Principal	Chairman	
2	Dr. C.B Vikram	Assistant Professor	Co-ordinator	
3	Sri. Manjunataha R	Assistant Professor	Member	
4	Smt. Roopa P	Librarian	Member	
5	Ramesh	Student Nominee	Member	
6	Shivakumar	Student Nominee	Member	
7	Sanjay Kumar K H	Student Nominee	Member	
8	Aishwarya D	Student Nominee	Member	
9	Divyashree S	Student Nominee	Member	



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Date: 23/09/2022

GRIEVANCE REDRESSAL CELL (GRC) 2021-22

ACTION TAKEN REPORT FOR MEETING - 03

Compl aint raised	Filed by	Grievances	Action taken	Date of action taken	Outcomes	Time period for redressal
01	1. Akshay J R 2. Anjaneya 3. Devaraja K N 4. Elizabethasony E J I Year B.Ed Students	Extension of time in library for reference.	Principal and cell members informed the librarian to extend the library timings from 9.30 am to 5.30 pm.	14/09/22	The Grievances is redressed.	05 days
02	1. Fathima Kouser 2. Harshitha T S 3. Megha K S 4. Sharanakumar CS I Year B.Ed Students	Cleanliness of classrooms.	Attendees are informed clean the class room every day. Class representative is given instruction to avoid dirt and maintain the cleanliness of the class rooms by all the students should be monitored.	13/09/22	The Grievances is redressed.	04 days
3	1. Chandini 2. Dhvakshayini 3. Swathi 4. Akshatha C S I Year B.Ed Students	Repair of desks.	Carpenters repaired the desks as per the instructions of the cell members and principal.	20/09/22	The Grievances is redressed.	12 days


Coordinator


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Date: 25/09/2023

GRIEVANCE REDRESSAL CELL (GRC) 2022-23

ACTION TAKEN REPORT FOR MEETING - 03

Complaint raised	Filed by	Grievances	Action taken	Date of action taken	Outcomes	Time period for redressal
01	1. Ambreesha 2. Venkatesha 3. Siddappa 4. Lambani Mallesha I Year B.Ed Students	Drinking water facility.	Intimated to the attenders to clean the water purifier every day and provide continuous drinking water to the students.	20/09/23	The Grievances is redressed.	04 days
02	1. Anusha P 2. Veena 3. Ambujakshi 4. Chandana M R I Year B.Ed Students	Provide additional books in library during examination time.	The principal informed the librarian to provide more number of books to the students during the examination time.	23/09/23	The Grievances is redressed.	07 Days


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Date: 09 /09/2024

GRIEVANCE REDRESSAL CELL (GRC) 2023-24

ACTION TAKEN REPORT FOR MEETING - 03

Compl aint raised	Filed by	Grievances	Action taken	Date of action taken	Outcomes	Time period for redressal
01	1. Santhosh C R 2. Yankappa 3. Shivappa 4. Veeresh Rathod I Year B.Ed Students	Replacement of old burned bulbs in to new LED bulbs in the classrooms.	The Cell gave instruction to the technician Sri. Mahesha S to replace the old burned bulbs and were replaced by new LED bulbs in the classrooms.	26/08/24	The Grievances is redressed.	06 days
02	1. Rashmi N 2. Swathi B M 3. Nirmitha C P 4. Chandana Y C I Year B.Ed Students	Facilitate more campus recruitment.	The principal and cell members informed the placement in charge Dr. Dinesh M K has been informed to organize more campus recruitment.	06/09/24	The Grievances is redressed.	17 Days


Coordinator


Principal

PRINCIPAL
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